



CAREERS AT IRD

APPLICATION SERVICE PROVIDER SPECIALIST

IRD is a world leader in highway traffic management products and systems, operating internationally in the ITS (Intelligent Transportation Systems) industry. We are continuing to expand our operation and are seeking an Application Service Provider Specialist with primary responsibility for providing support to users of our Vehicle Preclearance Programs (VPPs). The successful candidate will have excellent customer service skills and relevant technical experience/training.

Responsibilities Include:

- Run SQL queries and produce reports
- Respond to day-to-day requests from external and internal users
- Provide support for database migrations, upgrades and code changes
- Troubleshoot network and database problems
- Other duties as required

Skills Required:

- Must possess effective verbal and written communication skills
- Broad-based knowledge of IT concepts
- The ability to work in a team environment
- Strong customer service orientation
- Excellent analytical & problem solving skills

Education and Experience:

- Extensive general computer knowledge including: computer networks, database queries, operating systems, common applications and basic programming skills
- IT, technical support, web development, or programming experience
- Technical diploma or degree in Computer Science preferred
- Experience working with SQL in an Oracle environment would be an asset

Please indicate position '**E-ASP1006**' in your cover letter and subject line.

If you are interested in applying at IRD, a resume should be forwarded in confidence to
Human Resources:

702 43rd Street East
Saskatoon, SK S7K 3T9,

fax: 306-653-6609 or email: jobs@irdinc.com

no later than **Wednesday, June 30, 2010.**

jobs@irdinc.com

IRD is an Equal Opportunity Employer.